

**AGENDA**  
**Tennessee Department of Veterans Affairs**  
**Veterans Benefits Representatives / County Service Officers**  
**Proficiency Training**  
**March 2014**

**Nashville**, Smyrna National Guard Training Center, Building 500, Room 115, 7<sup>th</sup> Ave. Smyrna TN 37167

Wednesday, March 19, 2014		
8:30	Opening Remarks	Deputy Commissioner Wendell Cheek
9:00	SHARE Program (Shepherd Center)	Shauna Collins
10:15	15 Minute Break	
10:30	Jeopardy (Pension & DIC)	David Jungquist
11:30	Lunch	
12:30	FDC Program & Ready To Rate/Decide Claims	David Jungquist
1:15	OJT, Apprenticeship & Work Study Programs	David Jungquist
2:00	Closing Remarks	Wendell Cheek

**Knoxville**, American Legion Post 13, 244 Waters Rd. Maryville, TN Exit 376, Hwy. 140 toward Maryville 37803 **NOTE: All times are eastern standard**

Friday, March 21, 2014		
8:30	Opening Remarks	Assistant Commissioner Don Smith
9:00	SHARE Program (Shepherd Center)	Shauna Collins
10:15	15 Minute Break	
10:30	Jeopardy (Pension & DIC)	David Jungquist
11:30	Lunch	
12:30	FDC Program & Ready To Rate/Decide Claims	David Jungquist
1:15	OJT, Apprenticeship & Work Study Programs	David Jungquist
2:00	Closing Remarks	Assistant Commissioner Don Smith

**Jackson**, 362 Carriage House Drive, Jackson, TN 38305 (TN Career Center)

Tuesday, March 18, 2014		
9:00	Opening Remarks	Assistant Commissioner Mark Breece
9:30	SHARE Program (Shepherd Center)	Shauna Collins
10:45	15 Minute Break	
11:00	Jeopardy (Pension & DIC)	David Jungquist
12:00	Lunch	
1:00	FDC Program & Ready To Rate/Decide Claims	David Jungquist
1:45	OJT, Apprenticeship & Work Study Programs / DOL Veteran Job Services Brief	David Jungquist / DOL VET Reps
2:30	Closing Remarks	Assistant Commissioner Mark Breece